

Policies

Booking/Length of Stay

Note that our busy summer season runs roughly from late May (Memorial Day weekend) through early September (Labor Day weekend), where advanced bookings are for week-long stays (Friday-to-Friday). We are open to reservations that are less than a week should we have an opening. It is best to call or send us a Facebook message to check current availability.

During the off season, we will gladly accept any length of stay pending availability. Please note, rates are \$25 higher for single night and Friday/Saturday-only stays no matter what time of year.

Reservation Policy

Our reservation policy is intended to be fair to all of our guests, yet prevent loss of income to our business. Our business depends on advance reservations; therefore, cancellations can be costly. Once we reserve a cabin, we remove that cabin from the market, refusing other requests for that unit. All reservations require a 50% deposit.

Cancellation Policy

Cancellation greatly affects our business so we ask for as much advance notice as possible. We ask for 30 days' notice during summer season and 2 weeks (14 days) the remaining of the year.

Summer Season

- 30 days or more - deposit will be refunded upon rebooking of your cabin for the entire reservation, less a \$50 cancellation fee.
- 30 days or less – deposit is forfeited

Fall and Spring Season

- 14 days or more - deposit will be refunded upon rebooking of your cabin for the entire reservation, less a \$50 cancellation fee.
- 14 days or less – deposit is forfeited

Check In / Check Out

3-6 p.m. Just let us know if you will be arriving after hours so we can accommodate your arrival.

10 a.m. If you need a later check out, please make this request upon check in. Late check outs are dependent upon the next guest arrival.

Smoking

All cabins are non-smoking of any type kind, including e-cigarettes. We have provided ashtrays and buckets on the patios of each cabin for your convenience. Smoking in cabins will incur an additional cleaning fee. Please dispose of your butts properly while on the resort property.

Boat Stalls

We have an eight-slip boat dock. The slips located to the left are larger and please use the smaller slips on the right if you have a smaller boat out of courtesy to our other guests. We have electricity on the dock with lights at night. There is a fish cleaning station located on the end to the left. Please clean up

when you are done. Boat stalls are on first come, first served basis. We required the boat owner to complete and sign a release of liability waiver prior to docking their boat in a slip. Once you launch your boat, we have trailer parking over by the Laundry House. Please don't park your trailer at your cabin or RV space unless you have permission to do so.

Pet (dog) Policy

We love pets, in this case your dog. Pets incur a fee of \$10 per pet per day. There is a limit on the number of pets allowed in each cabin, so please call us for specifics. Not every guest on the resort may feel the same way we do. Please keep your dog leashed at all times. No pet can be allowed to stay in the cabin alone. This is a safety issue for your pet. We provide 'poop' waste bags as you are required to clean up after you pet. Not adhering to the pet policy will or if you have an un-authorized pet, or exceed the number of registered guests, you will be asked to leave with no refund.

Linens and Towels

Linens and towels are for cabin use only. Any other use will incur a cleaning/replacement fee. We are happy to refresh your linens if needed.

Day Visitors

Day visitors allowed during our non-summer seasons. During the Summer season, prior/advance notice is required and access will be based on cabin/RV occupancy. The cost is \$5 per person and must be pre-approved by the office. Each person should register in the office upon arrival where they will be given parking directions. This fee allows for access to the swimming pool too. Day guests are not counted as overnight guests. Overnight guests will be charge to the cabin rental accordingly.